



## *Staying at* **Ronald McDonald House**

The House is a not-for-profit organization dedicated to providing affordable, safe and supportive temporary home-like housing to 21 families of pediatric patients receiving treatment at nearby hospitals and medical facilities.



### *Staying at the House:*

If you are interested in staying here, please take the following steps:

- **Meet with your social worker**
- **Complete the screening**
- **Check availability**

On the day of your arrival, please call the House after 9 AM at 207-780-6282 to confirm room availability, and verify your check-in time.

### *Our door is always open:*

On-site services include:

- laundry facilities
- wireless internet & guest computers
- a common living room
- fully-equipped kitchen with food available
- home-cooked meals on many nights
- telephones in each room

Day use guests are welcome to enjoy a meal, do laundry, take a shower or a nap.

Visit our website for more information  
[www.rmhcmaine.org](http://www.rmhcmaine.org)

*the House that LOVE BUILT*

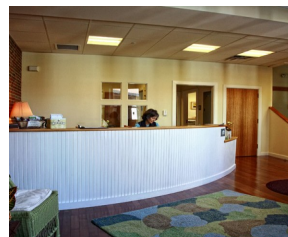
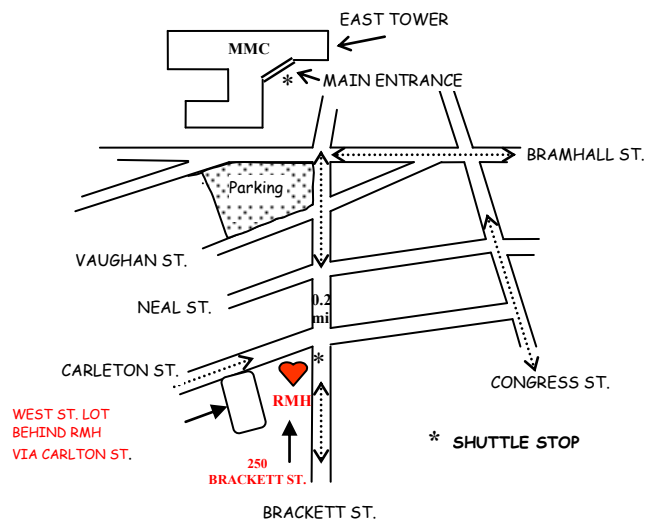
## *Important notes for families:*

- We never know how long a family may need to stay, therefore we do not take reservations.
- The House operates on a first-come, first-served basis. If a room is not available, you will be placed on a waiting list for the same day.
- Families may check-in between 9 am and 8 pm. Check-out is between 9 am and 8 pm.
- One room per patient (family).
- We request \$10 per night, however, no family is ever turned away due to inability to pay. Cash, checks and credit cards are accepted.
- Families actively share in keeping the House clean and tidy for themselves and other guests.
- Families are asked to be aware and respectful of other guests in the House, as well as follow all House rules.

**To learn more, check out our website**

[www.rmhcmaine.org](http://www.rmhcmaine.org)

### **Directions**



**250 Brackett Street • Portland, Maine 04102**

**Phone: 207.780.6282 • Fax: 207.780.0198**